

EUROHOTEL

CSR



Environmental consciousness deserves to be propagated at all levels. We are promoting situational awareness by actively observing and understanding the environment, environmental protection encompasses prevention and sustainable development. Having in mind the principals of environmental sustainability and social justice, we have created a pattern that allows us to contribute to our society, as well.

Nowadays hospitality industry demands among others the implementation of efficient business methods in terms of sustainable environmental policy. So, we are mostly focusing on energy saving, waste management, food sustainability, water conservation, constant training & communication, and recycling.

At Eurohotel we contribute to the global ecological solution following international laws, and practices in order to ensure the future we deserve as a planet.



GEORGE LELEKAS
CEO

“TRAVELLING IS A WAY OF LIVING.

CRETAN HOSPITALITY, COMFORT AND RESPECT FOR ALL ASPECTS OF LIFE AND BEING, ARE OF EUROHOTEL'S CORE VALUES.

WE ARE A GREEK COMPANY IN THE TOURISM FIELD SINCE 2004. WE OPERATE IN HOTEL OWNERSHIP, HOTEL MANAGEMENT, DEVELOPMENT & CONSULTING.

WE ARE ALSO PROUD OWNERS OF A CAR RENTAL COMPANY AND A SEASIDE RESTAURANT.

OUR MISSION IS TO DELIVER THE PLANET TO FUTURE GENERATIONS AS A SAFE PLACE TO LIVE AND PROSPER. OUR VISION IS TO OFFER OUR GUESTS A MEMORABLE EXPERIENCE AND TO BE A VALUED FRIEND TO THEIR JOURNEY IN THIS BEAUTIFUL ISLAND OF CRETE. A PLACE OF WELLNESS AND NATURAL BEAUTY, WHICH WE ARE PROTECTING THROUGH OUR ENVIRONMENTAL POLICY.

THROUGH OUR OPERATION AND POLICIES, WE SEEK TO MAKE A POSITIVE CONTRIBUTION TO SOCIAL COHESION, ECONOMIC DEVELOPMENT AND THE PRESERVATION OF THE ENVIRONMENT AND CULTURAL HERITAGE. WHEREVER WE OPERATE AND BEYOND.

THANK YOU FOR TAKING SOME TIME TO READ OUR SUSTAINABLE REPORT AND TO GET TO KNOW US. “

Katrin Hotel & Bungalows a 4* hotel located in Stalis, only 200 m from the magnificent sandy beach and from the entertainment and shopping centre of Stalisvillage. The hotel has a gym and wellness services.



Katrin Suites a small 4* luxury hotel suitable for couples as well as single adults (over 18 years old). Our 32 rooms and suites are in an idyllic and stylish surroundings with a gourmet restaurant, personalized service, a gym, room service and wellness services.



Theo Hotel is a 4* hotel in Agia Marina, placed on a perfect location just 9 km west of Chania. Built on the top of a hill in the most touristic area, with views to the sea and to the island of Theodorou.



Azure Mare is located in the vivid heart of Hersonissos, on the main Beach, nearby nightclubs, restaurants and bars.



Isola Seaside Restaurantan all day seaside Restaurant, Sushi & Cocktail Bar. It serves Mediterranean Fusion & Casual Cuisine, with amajestic view to Theodorouisland.It offers breakfast, brunch, lunch, dinner,sushi, snacks and a variety of cocktails.



Easy Auto is a part of EuroHotelGroup S.A a hotel group company in Crete. EasyAuto provides service allover the island and operates a brand new fleet of cars, ranging from low budget cars and to luxury cars.



Environmental Policy



Through our operation and policies, we seek to contribute to social cohesion, economic development, and the preservation of our environment & cultural heritage.

We have adopted an integrated policy that covers all environmental issues related to our operation, such as:

Energy, Water Resources and Solid Waste Management, Air Quality, Coastal and Marine Environment, Landscape and Nature of the area.

CO₂ emissions



The United Nations (UN) estimates that food industry is responsible for 30% of global energy consumption and 22% of the gases that cause global warming. Given these facts we use seasonal and local ingredients -local sourcing-(reducing CO₂ emissions,we do not use precooked, transgenic and processed products,we systematically avoid food waste (responsible consumption), we choose products with light packaging (sustainable materials).

Our food waste is biodegradable, non-toxic and recyclable.

Energy



316m² of solar panels

Energy-saving lamps and LED lights in rooms and common areas of all hotels

Motion sensors-photocells work in the shared toilets

Installed sensorson windows and balcony doors to minimize energy consumption

Double glazing on balcony doors

Regular maintenance of air conditioners and burners

Regular inspection and repair of all equipment to ensure its most efficient operation

Upgrading or replacing inefficient equipment with modern, newer technology

All water heating at our Hotels generated by high-efficiency solar water heaters/ solar panels



Achieve a 15% reduction in energy consumption by 2030, compared to 2023, through energy efficiency measures & optimization of operations (upgraded equipment & employee awareness programs) .

Water



Water consumption is regularly monitored and recorded

Dual-flow faucets are installed in all shared bathrooms

Information notices in the bathrooms encourage guests to save water

Our guests have the option to reuse their towels and sheets, reducing both water consumption and the use of washing detergents

Our gardens are watered with a drip system, early morning or late afternoon

The gardens are landscaped with drought tolerant endemic plants



Achieve a 18% reduction in water consumption by 2030, compared to 2023, through improved water efficiency (upgraded equipment) & responsible water management practices (reuse where feasible).

Waste



Achieve a 25% reduction in total waste generated across by 2030, compared to 2023, through improved segregation, reduce packaged supplies.

RECYCLING ITEMS

glass

cigarette butts

plastic & paper

used cooking oils and fats

food waste

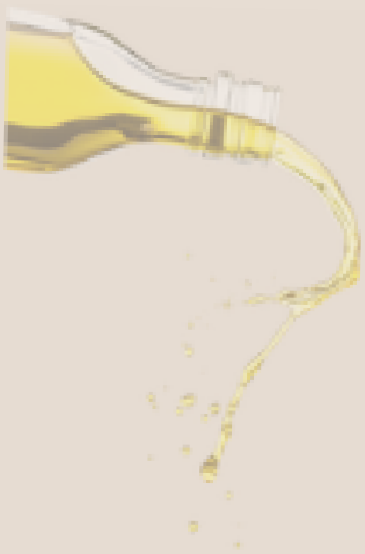
recycling stations

Respecting our guests' habits, we have created several recycling stations. Guests in our hotels can continue recycling paper, glass, plastic, cigarette bottoms & aluminum, and stay true to their environmental consciousness.

Waste



-4,8% (BASE YEAR 2023)



2105 kg

Respecting our guests' habits, we have created several **recycling stations**. Guests in our hotels can continue recycling paper, glass, plastic, cigaret butts & aluminum, and stay true to their **environmental consciousness**.

5364 kg



5572 kg



632 kg



Food Origin



48% of our purchases are produced locally

53% of beverages are local

81% of our fruits & vegetables are fresh

100%, almost 1050 Kg, of olive oil that is used by our hotels is produced in our olive grove, located a few kilometers away from our headquarters.

A land that belongs to us and it is harvested by a team of Eurohotels employees among others.

People/ Community



393,1 hrs of training



38.58% women



Achieve a 30% increase the average traing hours per employee by 2027, compared to 2023, through extended ESG training.

Achieve a 40% increase the proportion of female employees by 2030, compared to 2023, through mentorship initiatives.

57,727% locals



95% of our employees
are satisfied and happy
members of the team



Zero Tolerance Policy



Code of Conduct

**Reporting & Documentation Procedures
Support Framework for Victims**

Incident Management Officer

At the beginning of the touristic season, for each company within the group, and with the physical presence of all of our staff, an orientation is conducted regarding the relevant rules and procedures (identification, reporting methods, response, handling, and sanctions).

Data Protection



We care about our guests' privacy and their right to protect their personal information. We remain in compliance with General Data Protection Regulation (EU Privacy Law).

The key to that is being specific about how personal information will be used, giving our guests the right to object to their data being processed.

Our guests' data are safe with us.

ESG COMMITTEE



The ESG Committee oversees the organization’s Environmental, Social, and Governance (ESG) strategy, ensuring alignment with international sustainability standards and regulations. It promotes transparency, performance monitoring, and continuous improvement across energy, emissions, water, recycling, and social responsibility initiatives.

The committee collaborates with key departments—including Finance, HR, and Hotels—to implement ESG policies and regularly reviews progress through KPIs and benchmarking against best practices.

MEMBERS

CEO: GEORGIOS LELEKAS
ESG DIRECTOR: NIKOLAOS PACHAKIS
QUALITY & ENVIRONMENT MANAGER: DESPOINA PATOULIDOU

ESG STEERING COMMITTEE
HEAD OF HOTELS: NIKOLAOS PACHAKIS
FINANCE DIRECTOR: ANTONIOS TSEOS
HEAD OF HR: MARITA ZACHARIOUDAKI

Awards, Certifications & Collaborations





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